

COLLIER STREET UNITED CHURCH ACCESSIBILITY CUSTOMER SERVICE POLICY

**PARTICIPANT FEEDBACK FORM**

*We welcome all who come into our Church: Church members, visitors or as participants who visit our Church through other service providers.*

We need to hear your comments, questions, concerns/complaints about the provision of goods, programmes and services, at Collier Street United Church, to those with disabilities.

This Form may assist you in providing valuable feedback.

You may also provide your feedback by telephone (705 726 1511), e-mail (churchoffice@collierunited.ca), postal mail (112 Collier St., Barrie, ON. L4M 1H3), by leaving your message in an envelope at the Church or by any other convenient means.

Indicate the date of your visit. \_\_\_\_\_

Do you have any disability needs (physical, vision, hearing or other)? Yes\_\_ No\_\_

Did we respond to your needs on this date? Yes\_\_ No\_\_

Were programmes/services accessible to you? Yes\_\_ No\_\_

**A)** Please add any **comments/suggestions** about accessibility at Collier Street United Church.

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**B)** Please add any personal **problems/complaints** that you feel need to be addressed for you.

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**Contact:** A response from the Accessibility Committee can be expected in a timely manner.  
Please indicate the preferred method and information: mail, e-mail, phone, other.

**Name:** -----

**Contact By:** -----

Privacy will be respected.